

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANG LADESH

USER MANUAL
FOR
"Certificate of Competency (Deck)"

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1. Application for Assessment

Seafarers who wish to obtain a COC certificate must first apply for an assessment. Upon successfully completing the assessment, they will be eligible to apply for the written examination & oral examination.

1.1. Assessment Application Procedure

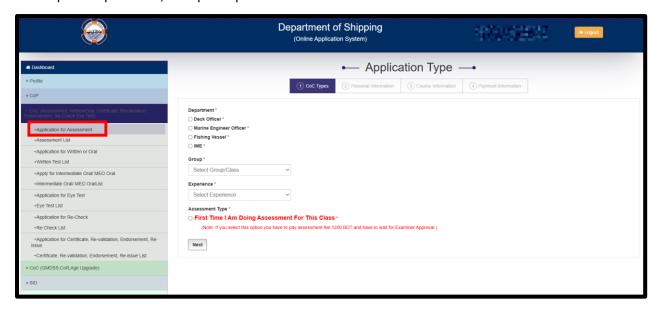
To apply for the assessment, please follow the steps outlined below:

- 1. Please login into your DOS ERP Profile
- 2. Navigate to COC menu
- 3. Select "Application for Assessment"
- 4. Select Department, Group, Experience and Other Necessary Information
- 5. Submit the application
- 6. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.

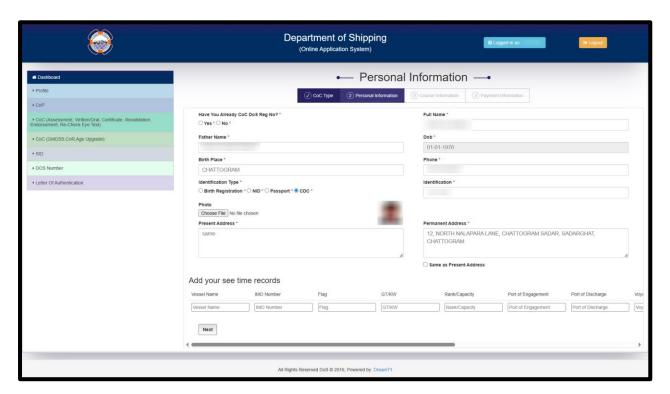
After successfully completing the assessment application, a seafarer must submit all the required documents to Department of Shipping, Coc Section. If a seafarer meets all the necessary criteria, they are issued an Eligibility ID. This ID contains of a 12-digit system generated number that confirms their qualifications and is valid for a period of five years.

This Eligibility ID is tied to a specific class of competency. If a seafarer wishes to pursue a higher-level certification, they must go through a new assessment for that particular class. This new process will result in the issuance of a new Eligibility ID.

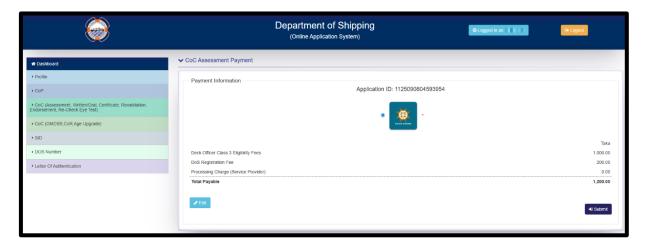
To apply for assessment a seafarer needs to select "Application for Assessment". Here a seafarer have to fill up his Department, Group & Experience.



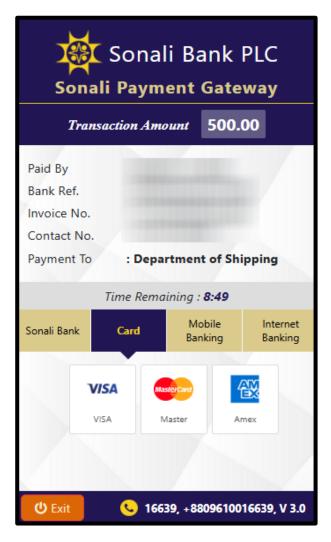
After clicking 'Next,' the seafarer's details for the application will be displayed, where he or she can upload the required documents.

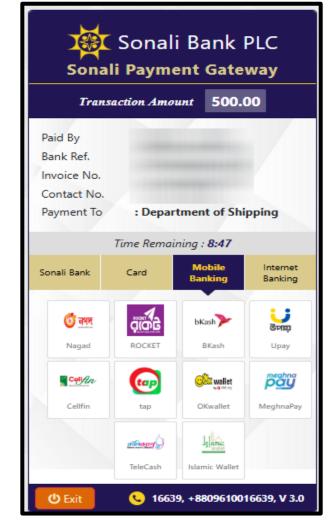


After filling up the required information and pressing on next a seafarer will be forwarded to payment gateway where he/she can pay for the assessment. By clicking on the submit button it redirects to Payment Gateway.

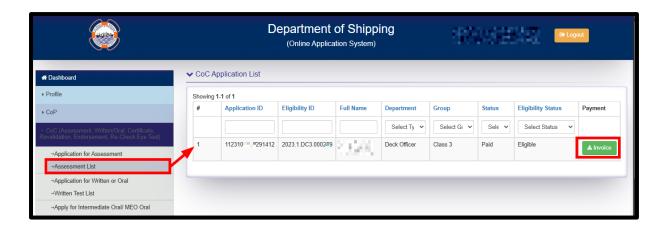


Here we can see an interface of payment gateway. From mobile banking we can pay using methods such as Bkash, Rocket, Nagad and many more. Also, there are option for Internet Banking / Card as well.

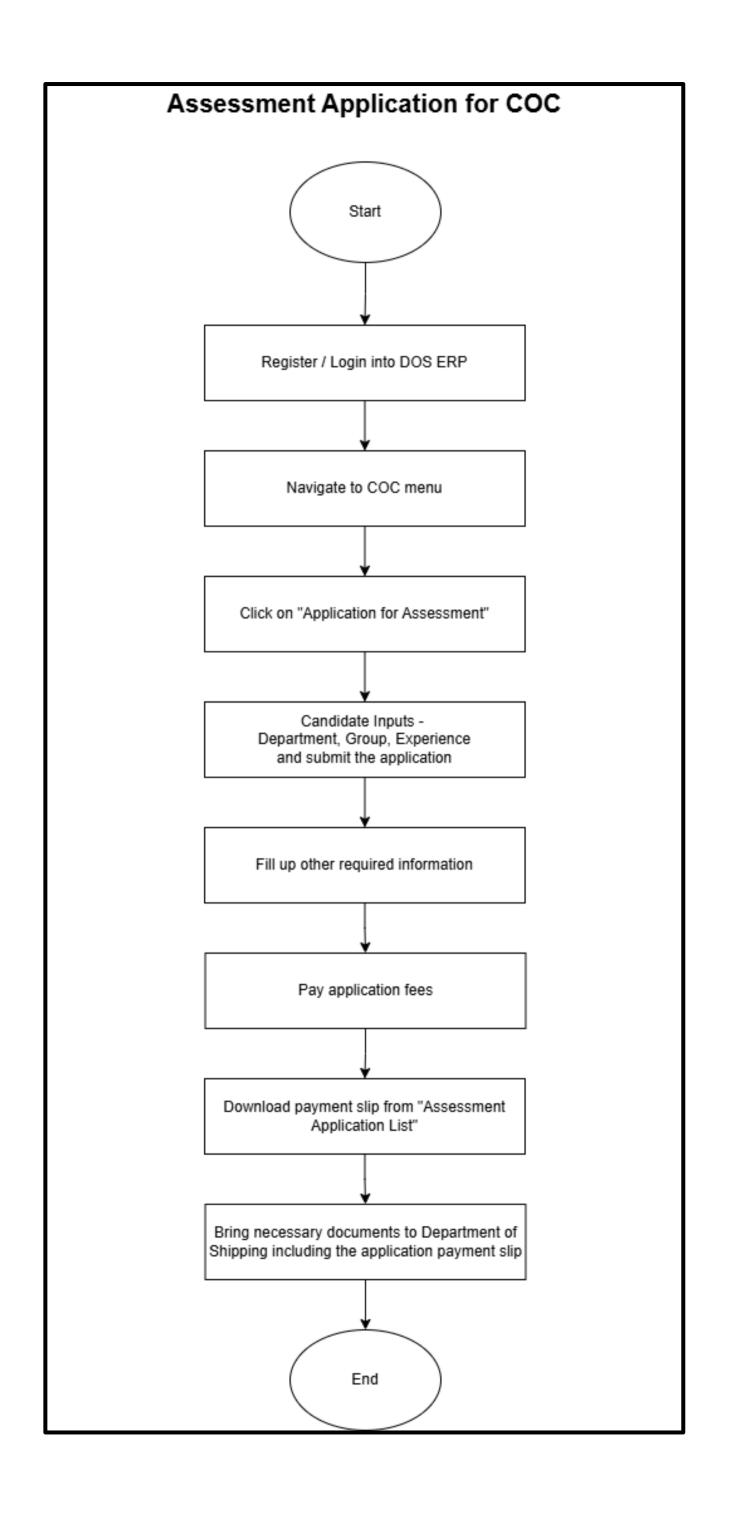




Seafarer can also check the list of application he/she made from "Assessment List" & download the payment slip.







1.2. Documents required for assessment

To apply for New COC a candidate must submit the following documents in COC Section

Deck Officer Class - 5

- 1. Online application and government fee payment
- 2. Photocopy of National Identity Card
- 3. Photocopy of all sea service records from CDC / MMD Testimonial
- 4. Photocopy of sea service testimonials (must mention vessel length)
- 5. Photocopy of SSC certificate and mark sheet
- 6. Photocopy of Preparatory Course certificate
- 7. Completed Eligibility/NOE form
- 8. Two passport-size photos (white background, lab print)
- 9. Basic 6 COP
- 10. Others

- 1. Online application and government fee payment
- 2. Photocopy of National Identity Card
- 3. Photocopy of all sea service records from CDC / MMD Testimonial
- 4. Photocopy of sea service testimonials (must mention vessel length)
- 5. Photocopy of current COC
- 6. Completed Eligibility/NOE form
- 7. Two passport-size photos (white background, lab print)
- 8. Photocopy of preparatory course certificate
- 9. Others

- 1. Online application and payment of government fee
- 2. Photocopy of National Identity Card
- 3. Photocopy of CDC with all sea service
- 4. Photocopy of Sea Service testimonial
- 5. Photocopies of SSC & HSC certificates and mark sheets
- 6. Basic Six COP
- 7. Photocopy of Pre-Sea Training certificate
- 8. Photocopy of Preparatory Course certificate
- 9. Photocopy of current COC (if any)
- 10. Completed Eligibility/NOE form
- 11. Original Training Record Book duly completed from the vessel
- 12. Two copies of passport-size photo (white background, lab print)
- 13. Others (if any)

Deck Officer Class - 2

- 1. Online application and payment of government fee
- 2. Photocopy of National Identity Card
- 3. Photocopy of CDC with all sea service
- 4. Photocopy of Sea Service testimonial
- 5. Photocopy of Preparatory Course certificate
- 6. Photocopy of current COC
- 7. Completed Eligibility/NOE form
- 8. Two copies of passport-size photo (white background, lab print)
- 9. Others (if any)

- 1. Online application and payment of government fee
- 2. Photocopy of National Identity Card
- 3. Photocopy of CDC with all sea service
- 4. Photocopy of Sea Service testimonial
- 5. Photocopy of Preparatory Course certificate
- 6. Photocopy of current COC
- 7. Completed original Eligibility/NOE form
- 8. Two copies of passport-size photo (white background, lab printed)

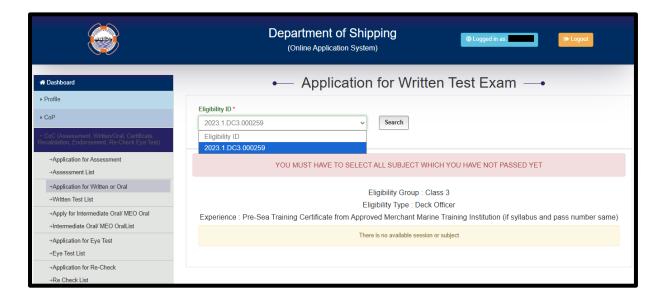
2. Written Test & Oral

It is crucial to note that all previous exam results and records are linked to the specific Eligibility ID under which they were obtained. These results remain valid only for the five-year period of that ID. Once this time expires, the associated results are no longer valid, and a new assessment would be required if the seafarer decides to pursue a different certification in the future.

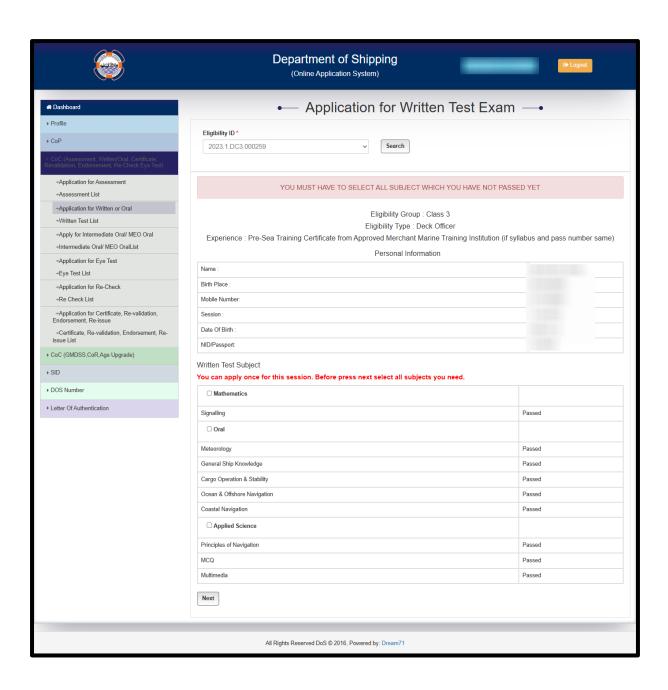
There is also a separate provision for an Intermediate Oral Examination. This option allows seafarers who have passed all their written subjects to apply for the oral exam without waiting for the regular exam session schedule. The intermediate oral sessions are held more frequently than the standard examination sessions.

This is particularly beneficial for seafarers who have passed all their written tests but have not yet completed the oral component. By utilizing the intermediate oral option, they can avoid the longer waiting period associated with the regular written and oral exam cycles, allowing them to advance their certification process more quickly

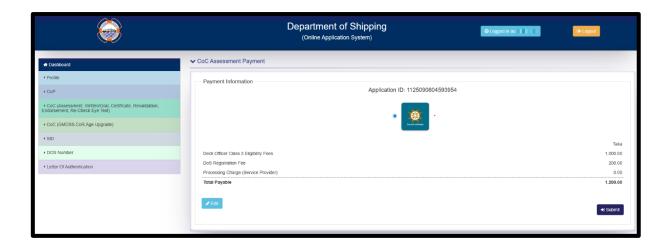
After clicking on "Application for Written or Oral", you must select a valid Eligibility ID for the examination you wish to attend. Please note that if an Eligibility ID is more than 5 years old, you will not be allowed to attend the exam using that ID.



After selecting the Eligibility ID, the system will display the subjects you have already passed (if any). For seafarers attending the COC exam for the first time, all the subjects they need to apply for will be shown.



After selecting the subjects and clicking on next, it will redirect to payment gateway.



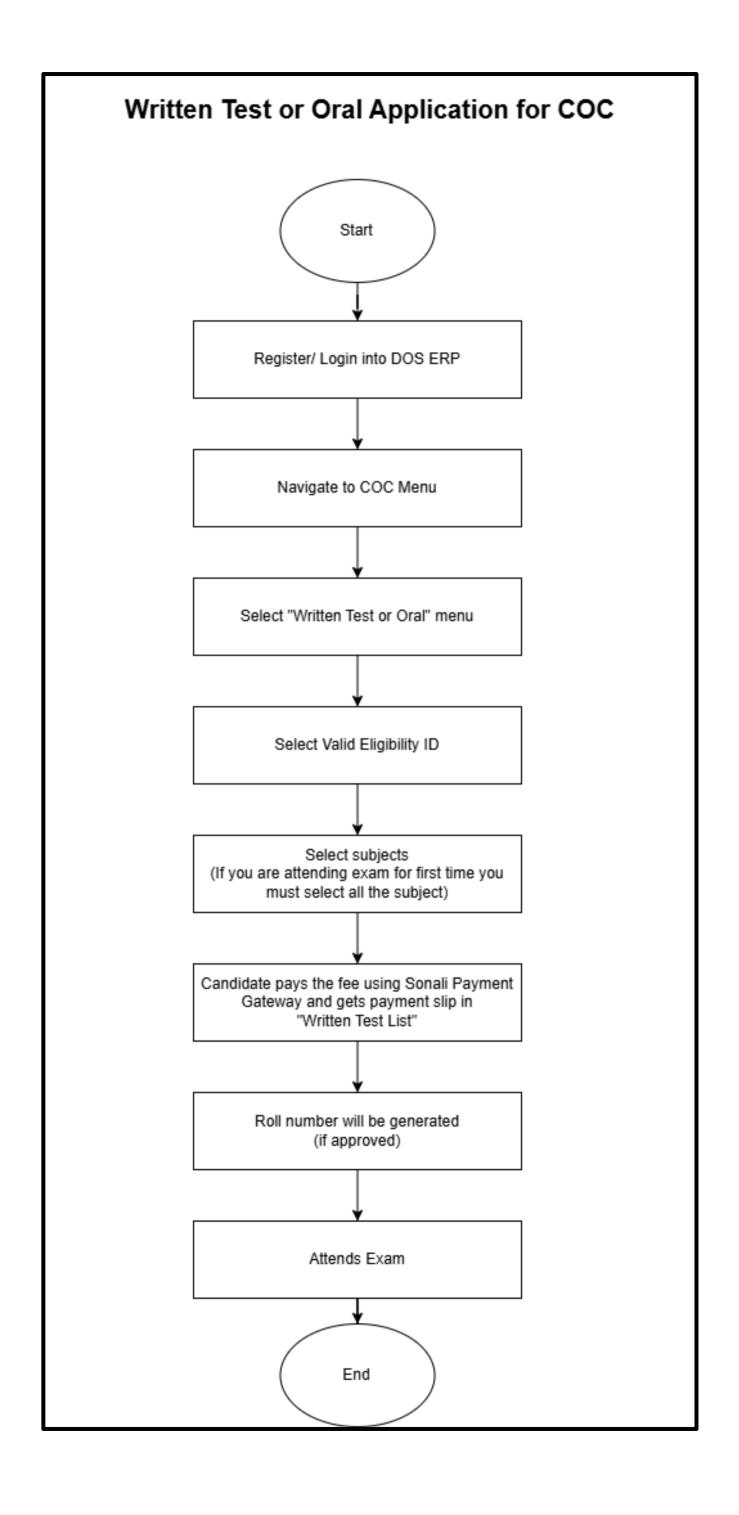
Seafarer can pay for the application by choosing his/her preferable payment method.



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After completing the payment, a payment slip will be generated, which you can download. It is mandatory to submit this slip to the Department of Shipping along with the other required documents.

970年記 国 (編872 	DOS C APPLICATION FOR C Deck Office Application ID: 112 Bangladeshi CDC/ID fo	OC EXAMINATION TO Class 3	
		Documents ☐ 1x Photoco Copy)	Attached py of Eligibility Application (Candidate's
Name of Courses			
SI Name of Subject			
1 Oral			
01-08-2025 Application Date	Candidate Signature		if Examiner (Deck / Engineering)
		Chie e Payment	
Application Date			Payment Details Trans. Id: 2508019007380856
Application Date	Online ation ID:1125080104025840 Test Fees for 1 Subject		Payment Details Trans. Id: 2508019007380856 Card Type: Nagad Card No: 00018 Payment Date: 01-08-2025 10:0
Application Date Application Deck Officer Class 3 Written	Online ation ID:1125080104025840 Test Fees for 1 Subject	e Payment 3,500.00	Payment Details Trans. Id: 2508019007380856 Card Type: Nagad Card No: 00018



3. Issuance of Certificate of Competency

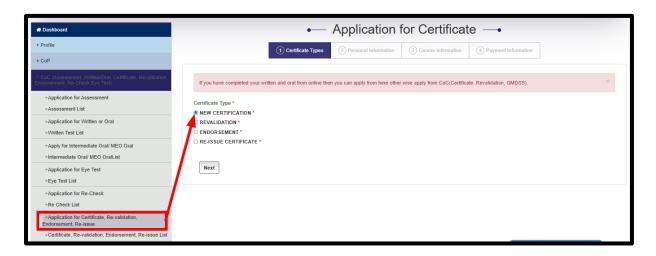
To get a COC, A seafarer must apply for "NEW CERTIFICATION".

3.1. New Certification Application Procedure

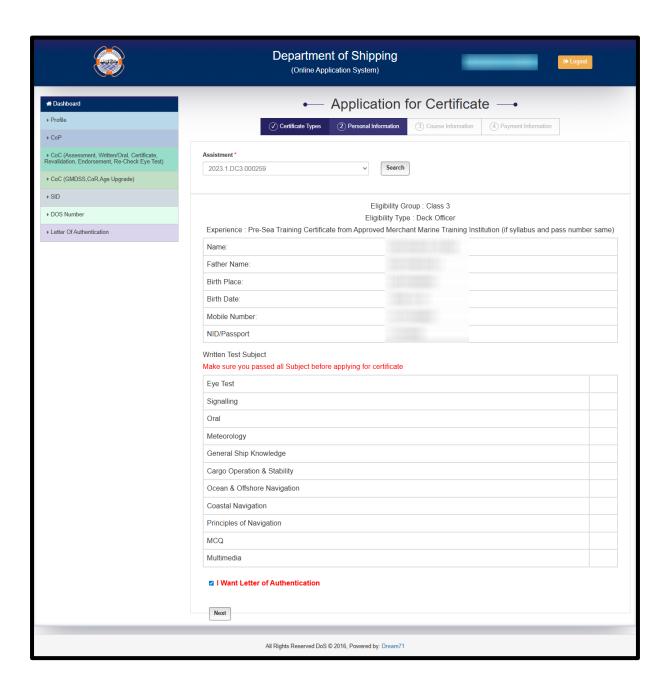
To apply for new certification, please follow the steps outlined below:

- 1. Please login into your DOS ERP Profile
- Navigate to COC, Click on Apply Application for Certificate, Re-validation, Endorsement, Reissue
- 3. Select Application Type "NEW CERTIFICATION"
- 4. Insert Required Information
- 5. Submit the application
- 6. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 7. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section

When applying for "**NEW CERTIFICATION**", after selecting the appropriate application type and clicking **Next**, the system will retrieve the relevant data.

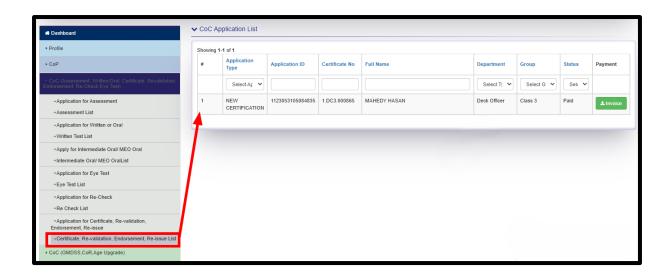


When applying for new certification it will show the list of the subject that a seafarer must pass before obtaining the certificate.

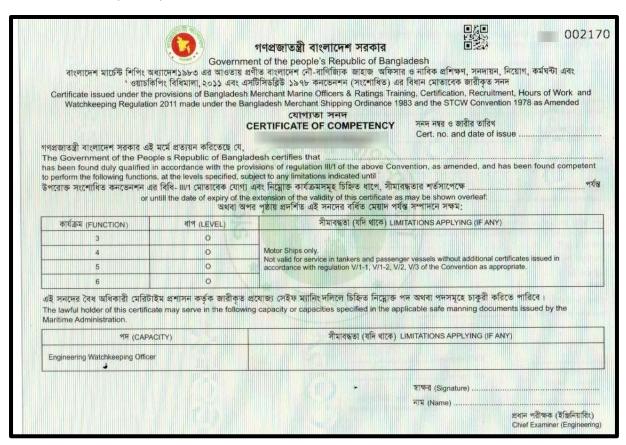


At this stage, a seafarer can review their requirements and create a new application. Upon clicking next, they will be redirected to the payment gateway.

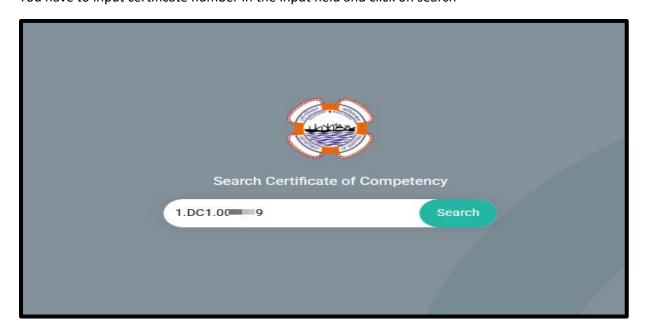
All the application for New Certification/ Revalidation / Reissue can be found at "Certificate, Revalidation, Endorsement, Re-issue List" menu.



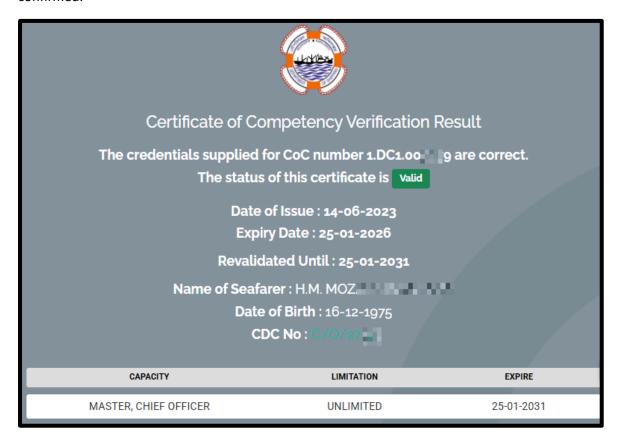
Upon applying for the certificate, the candidate shall submit the required documents in accordance with Section 3.2. The Department of Shipping will verify these documents and, thereafter, issue the Certificate of Competency (COC).



Once the certificate has been issued and authenticated by the Director General, it can be verified online from this link. (https://verification.dos.gov.bd/search/web/coc.html)
You have to input certificate number in the input field and click on search



After clicking 'Search,' the system will display all relevant information, including the Issue Date, Expiry Date, CDC details, and other necessary data, allowing the authenticity of the certificate to be confirmed.



3.2. Required Documents for New Certification

Any person shall have to comply with following requirements for certificate of competency

Deck Officer Class - 5

- 1. DOS copy of Government Fee Payment through Online Application
- 2. Original Certificate of Eye Test Qualification
- 3. Photocopy of Medical Fitness Certificate
- 4. COC Examination Result Sheet
- 5. Photocopy of GMDSS Certificate
- 6. Photocopy of Preparatory Course Certificate
- 7. Photocopy of CDC with Voyages / MMD Testimonial
- 8. Photocopy of Passport and NID Card
- 9. Photocopy of Valid COPs:
 - a. MC
 - b. PSCRB
 - c. AFF
 - d. MFA
 - e. RADAR (OL)
 - f. EDH
 - g. ECDIS
- 10. Current Original COC (if available)
- 11. 2 Copies of Passport-Size Photo & 2 Copies of Stamp-Size Photo (White Background, Lab Print)
- 12. Others (if applicable)

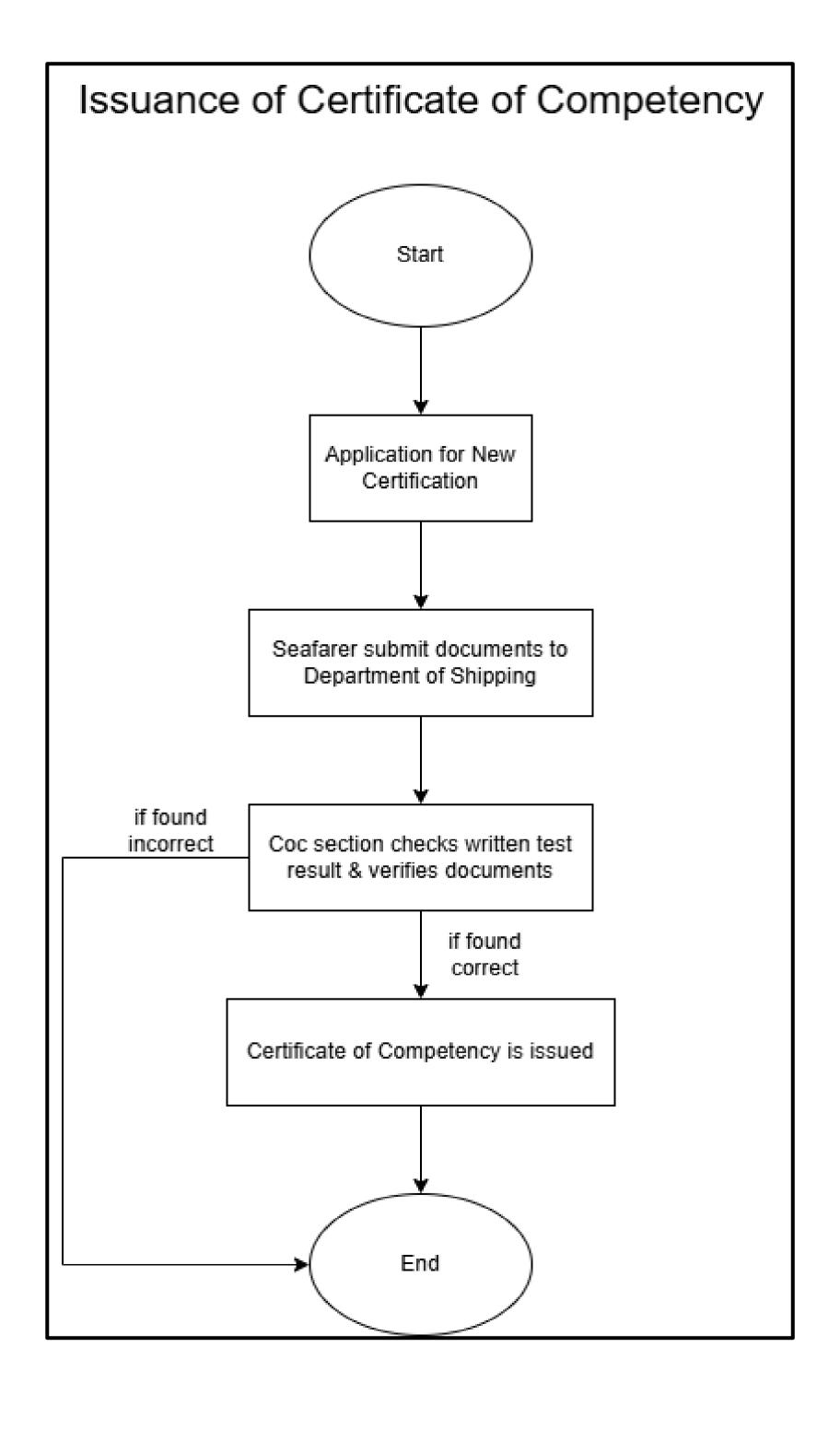
- 1. DOS copy of Government Fee Payment through Online Application
- 2. Original Certificate of Eye Test Qualification
- 3. Photocopy of Medical Fitness Certificate
- 4. COC Examination Result Sheet
- 5. Photocopy of GMDSS Certificate
- 6. Photocopy of Preparatory Course Certificate
- 7. Photocopy of CDC with Voyages / MMD Testimonial
- 8. Photocopy of Passport and NID Card

- 9. Photocopy of Valid COPs:
 - a. MC
 - b. PSCRB
 - c. AFF
 - d. MFA
 - e. RADAR (OL)
 - f. EDH
 - g. ECDIS
- 10. Current Original COC
- 11. 2 Copies of Passport-Size Photo & 2 Copies of Stamp-Size Photo (White Background, Lab Print)
- 12. Others (if applicable)

- 1. DOS copy of government fee payment for online application
- 2. Original certificate of Eye Test qualification
- 3. Photocopy of Medical Fitness Certificate
- 4. COC Examination Result Sheet
- 5. Photocopy of Preparatory Course Certificate
- 6. Photocopy of CDC with voyage records
- 7. Photocopy of Passport and National ID Card
- 8. Photocopies of valid COPs:
 - a. MFA
 - b. AFF
 - c. PSCRB
 - d. EDH
 - e. RADAR (OL)
 - f. SSO
 - g. NAENS
 - h. ECDIS
 - i. PSSR
 - j. EFA
 - k. FPFF
 - I. PST
 - m. BRM
 - n. SATDSD
 - o. SA
- 9. Current original COC (if available)
- 10. Two (02) passport-size photos & two (02) stamp-size photos (white background, lab print

- 1. DOS copy of Government Fee Payment through Online Application
- 2. Original Certificate of Eye Test Qualification
- 3. Photocopy of Medical Fitness Certificate
- 4. COC Examination Result Sheet
- 5. Photocopy of GMDSS Certificate
- 6. Photocopy of Preparatory Course Certificate
- 7. Photocopy of CDC with Voyages
- 8. Photocopy of Passport and NID Card
- 9. Photocopy of Valid COPs:
 - a. MC
 - b. SSBT
 - c. ECDIS
 - d. NAENS
 - e. RADAR (ML)
 - f. PST
 - g. FPFF
 - h. EFA
 - i. PSSR
 - j. EDH
 - k. SSO
 - I. SA
- 10. Current Original COC
- 11. 2 Copies of Passport-Size Photo & 2 Copies of Stamp-Size Photo (White Background, Lab Print)

- 1. DOS copy of Government Fee Payment through Online Application
- 2. Original Certificate of Eye Test Qualification
- 3. Photocopy of Medical Fitness Certificate
- 4. COC Examination Result Sheet
- 5. Photocopy of GMDSS Certificate
- 6. Photocopy of Preparatory Course Certificate
- 7. Photocopy of CDC with Voyages
- 8. Photocopy of Passport and NID Card
- 9. Photocopy of Valid COPs:
 - a. MC
 - b. SSBT
 - c. ECDIS
 - d. NAENS
 - e. RADAR (ML)
 - f. PST
 - g. FPFF
 - h. EFA
 - i. PSSR
 - j. EDH
 - k. SSO
 - I. SA
 - m. PSCRB
- 10. Current Original COC
- 11. 2 Copies of Passport-Size Photo & 2 Copies of Stamp-Size Photo (White Background, Lab Print)
- 12. Others (if applicable)



4. Revalidation of Certificate of Competency

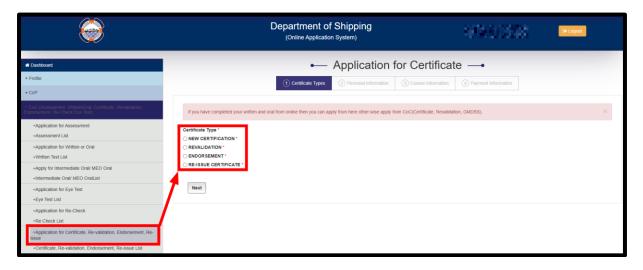
Revalidation of a COC refers to extending the validity of the issued certificate. Every COC is required to be revalidated every five years.

4.1. COC Revalidation Application Procedure

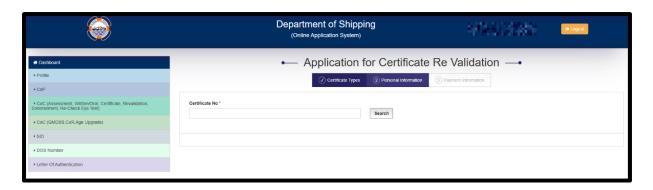
To apply for revalidation, please follow the steps outlined below:

- 1. Please login into your DOS ERP Profile
- 2. Navigate to COC
- 3. Select Application Type "Revalidation"
- 4. Insert your COC Certificate Number & Submit the application
- 5. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 6. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section

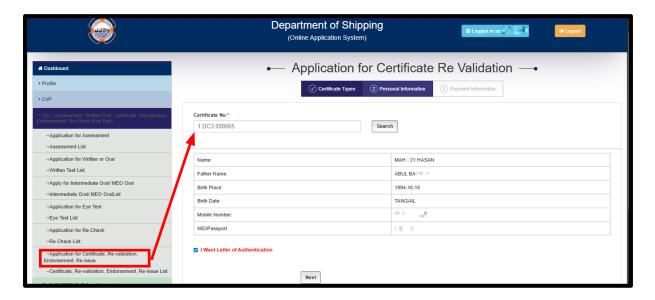
From this menu, seafarer should select "REVALIDATION"



It will provide an option for Certificate Number.



Upon entering certificate number, it will retrieve data of the certificate.

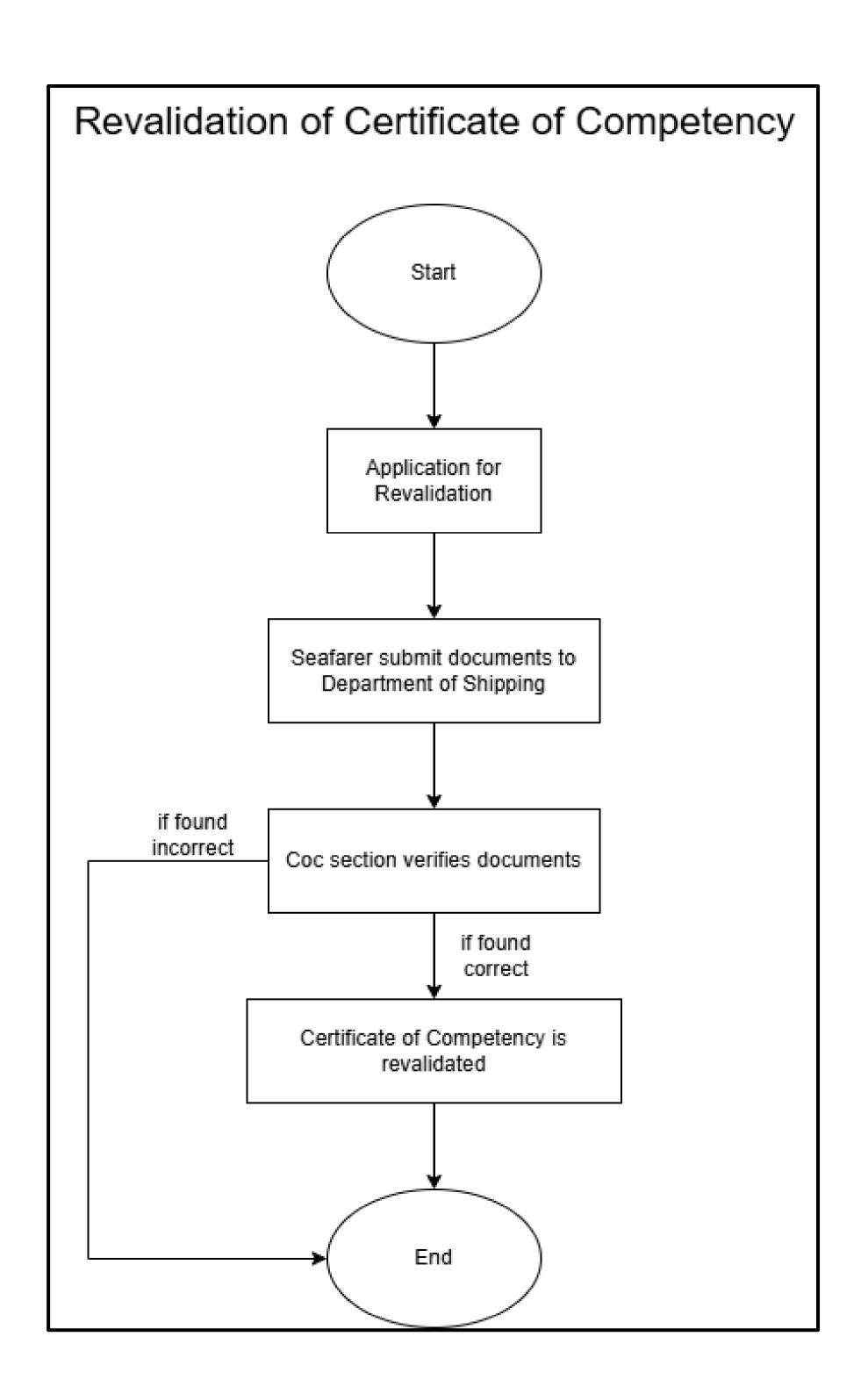


4.2. Documents Required for Revalidation

- 1. Two copies of the government fee payment receipt for the online application.
- 2. Original certificate of eyesight/vision test.
- 3. Photocopy of medical fitness certificate.
- 4. Photocopy of the certificate, verified online and found correct.
- 5. Photocopy of CDC and testimonial (Sea-service testimonials for coastal vessels and fishing vessels must be attested by MMD).
- a) Within the last 5 years, at least 12 months sea service in the certificate-related rank or in one rank lower; or
 - b) At least 3 months sea service within 6 months prior to renewal; or
- c) At least 3 months sea service as Supernumerary in a similar rank within 6 months prior to renewal; or
 - d) At least 2 years' work experience in the last 5 years in a shipping-related company or in a

government/semi-government organization in relevant duties; or

- e) Completion of an approved training course; or
- f) Successful completion of an examination approved by the Directorate.
- 6. Photocopies of valid COPs:
 - 1. PST
 - 2. AFF
 - 3. FPFF
 - 4. PSCRB
 - 5. ECDIS
- 7. Original valid COC attached.
- 8. Two passport-size photographs (white background, lab print).
- 9. Others (if applicable)



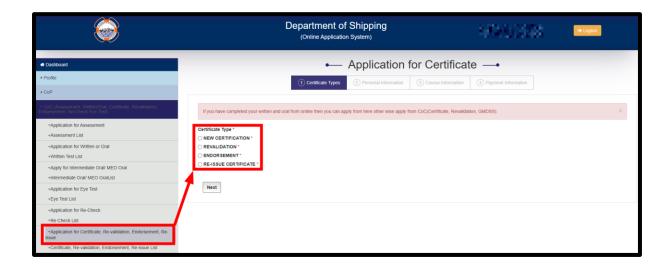
5. Endorsement of Certificate of Competency

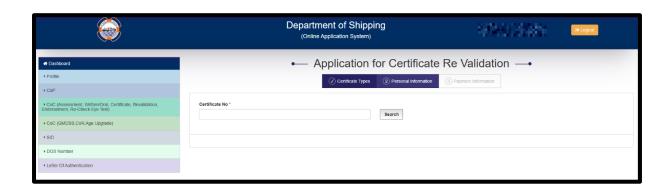
To obtain a COC endorsement, such as Basic or Advanced Tanker Cargo Operations, a seafarer must apply through this menu.

5.1. COC Endorsement Application Procedure

To apply for endorsement, please follow the steps outlined below:

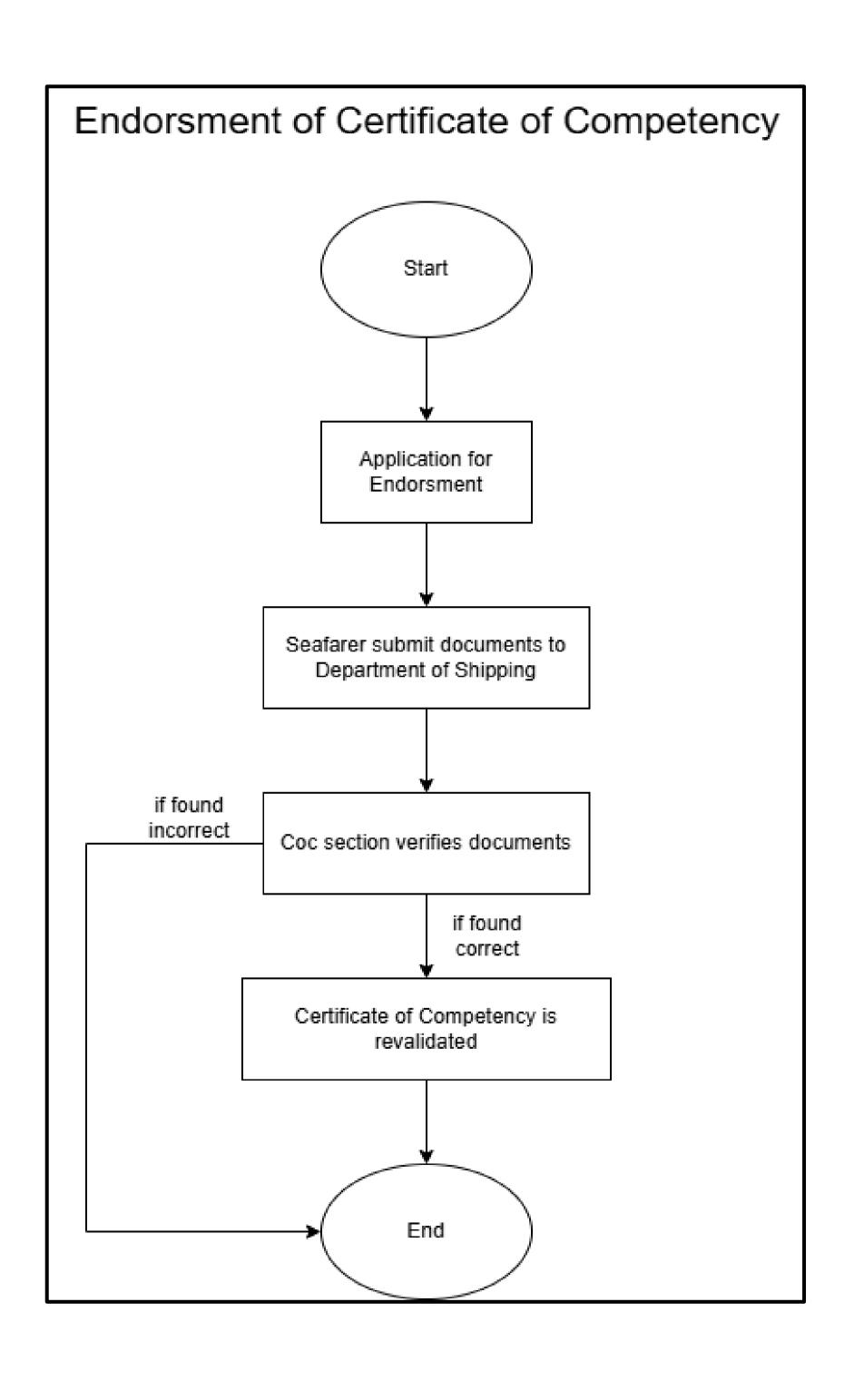
- 1. Please login into your DOS ERP Profile
- 2. Navigate to COC
- 3. Select Application Type "Endorsement"
- 4. Insert your COC Certificate Number & Submit the application
- 5. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 6. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section





5.2. Required Documents for COC Endorsement

- 1. DOS copy of government fee payment for online application
- 2. COP (photocopies):
 - a. COP for Applicable Endorsement
 - b. Advanced Fire Fighting
 - c. Tanker Fire Fighting
- 3. Photocopy of CDC showing all sea service records
- 4. Photocopy of Sea Service Testimonial (with mention of "Dangerous Cargo")
- 5. Photocopy of Medical Fitness Certificate
- 6. Current original COC attached
- 7. Others



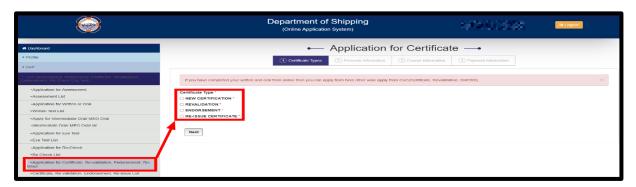
6. Reissue of Certificate of Competency

In the event that a COC certificate is lost or damaged, a reissue may be requested.

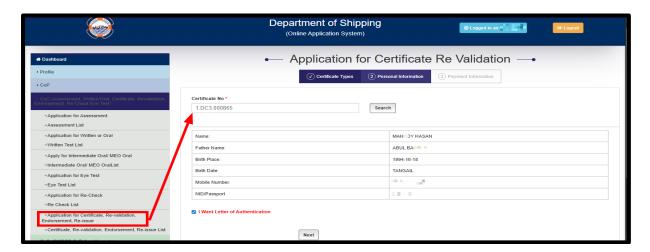
6.1. Reissue Application Procedure

To apply for endorsement, please follow the steps outlined below:

- 1. Please login into your DOS ERP Profile
- 2. Navigate to COC
- 3. Select application Type "Reissue Certificate"
- 4. Insert your COC Certificate Number & Submit the application
- 5. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 6. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section

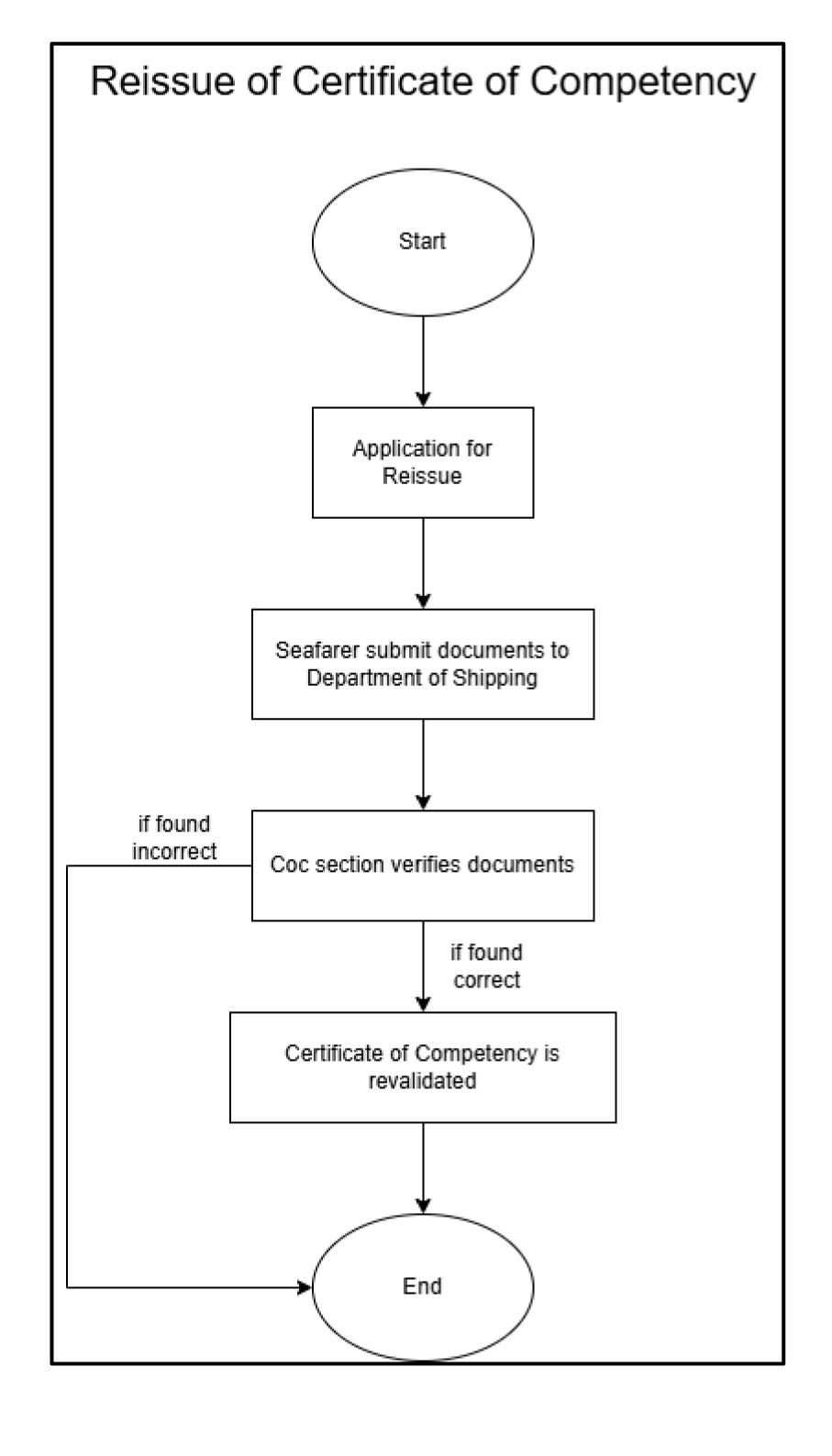


After selecting the application type you have to input the certificate number, it will retrieve data of the certificate. After check candidates have to pay for the application.



6.2. Required documents for Reissue

- 1. DOS copy of government fee payment for online application
- 2. Application to DG
- 3. CDC, NID, Old COC Copy



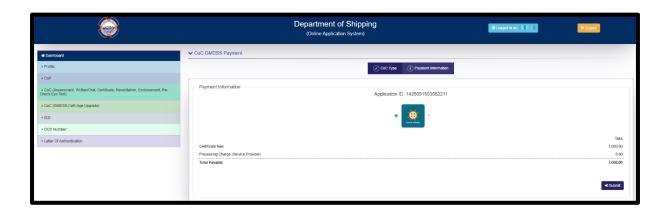
7. GMDSS

A seafarer can apply for competency in operating radio equipment for the Global Maritime Distress and Safety System (GMDSS) from his/her DOS ERP Profile.

7.1. Application Procedure for GMDSS Certificate

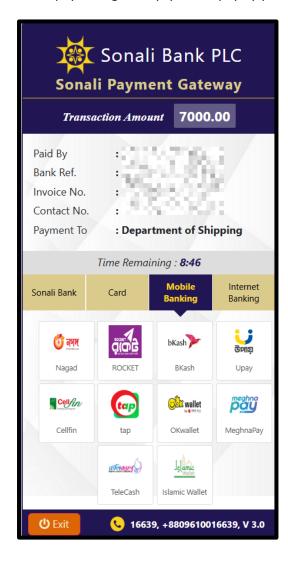
To apply for issuance of GMDSS, please follow the steps outlined below:

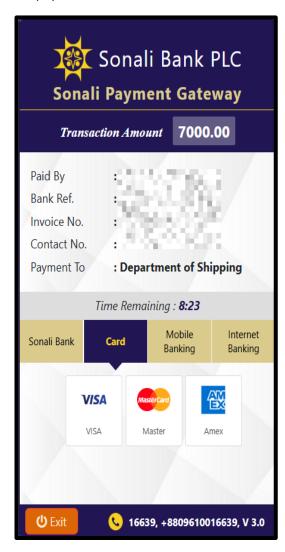
- 1. Please login into your DOS ERP Profile
- 2. Navigate to CoC (GMDSS, COR, Age Upgrade)
- 3. Select "Apply for New GMDSS"
- 4. Insert your personal information and attach your picture
- 5. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 6. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section



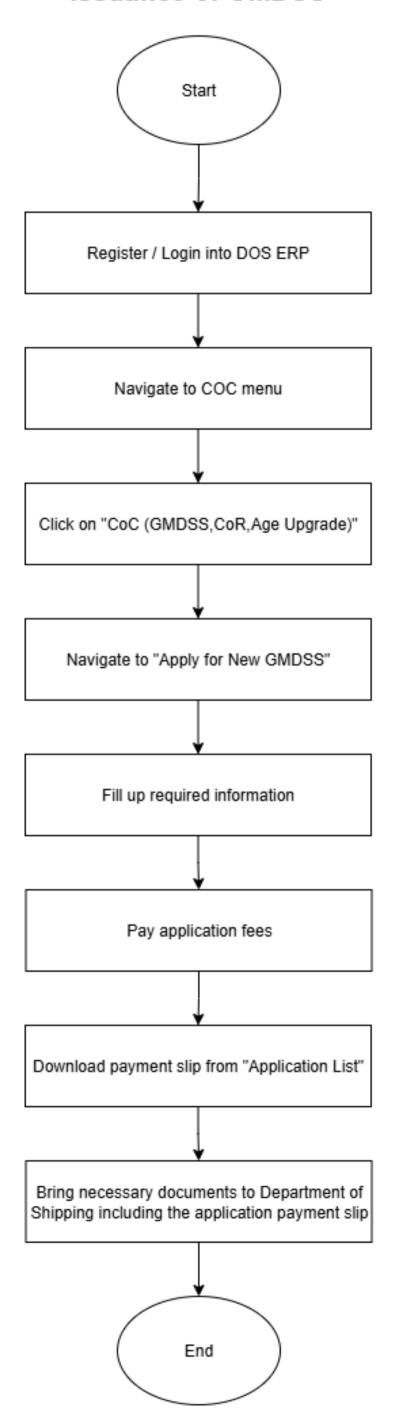
After selecting payment gateway (Sonali eSheba) and clicking on Submit it will redirect to payment gateway.

In the payment gateway, you can pay by your preferable payment method.





Issuance of GMDSS



7.2. Required Documents for GMDSS Issuance

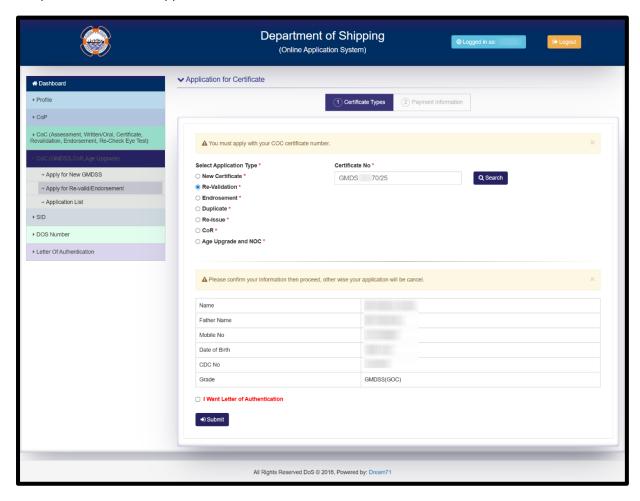
- 1. Copy of DOS receipt for payment of government fee in the online application
- 2. Photocopy of Medical Fitness Certificate
- 3. GOC Examination Result Sheet
- 4. Photocopy of GOC Attendance Certificate
- 5. Photocopy of Passport and National ID Card
- 6. Two copies of passport-size photographs and two copies of stamp-size photographs (white background, lab print)

7.3. Revalidation of GMDSS

To apply for issuance of GMDSS, please follow the steps outlined below:

- 1. Please login into your DOS ERP Profile
- 2. Navigate to CoC (GMDSS, COR, Age Upgrade)
- 3. Select "Apply for Re-valid/Endorsement"
- 4. Insert your certificate number.
- 5. Cross check your information and click on "Submit"
- 6. Now it will redirect you to the payment method, pay for the application and then you will get the payment slip.
- 7. Now you have to submit all the documents along with the payment slip to Department of Shipping COC Section

After inserting the certificate number it will fetch the information of certificate, after cross check we can processed with the application.



7.4. Required Documents for GMDSS Revalidation

- 1. DOS copy of government fee payment for online application
- 2. Photocopy of CDC with Voyage Record
- 3. Photocopy of Medical Fitness Certificate
- 4. Photocopy of COC
- 5. Two copies of passport-size photographs (white background, lab print)

